



Pension Adalat conducted at ICAR-NRRI, Cuttack

The Department of Pension & Pensioners' Welfare has been conducting Pension Adalats across Ministries, throughout the country, as part of Good Governance, to minimize Pensioners' grievances. The main objective of this Adalat was prompt resolution of pensioners' grievances, within the framework of extant policy guidelines. As decided by ICAR to hold Pension Adalat, as part of Nation-wide pension adalats, the ICAR-National Rice Research Institute, Cuttack one of the 19 Pension Authorisation Units of ICAR has conducted Pension Adalat on **Thursday, the 05th May 2022** successfully through Virtual mode for redressal of the grievances of the pensioner and family pensioners of PAU, ICAR-NRRI, Cuttack.



Dr. (Mrs) Padmini Swain, Director, ICAR-NRRI in her address urged upon the importance of conducting Pension Adalat and meeting with the pensioners at regular intervals. Director also informed the audience that for effective resolution of the grievances, it is imperative that the institutes should examine the cases in advance and make extensive preparations.

Shri. V. Ganesh Kumar, Senior Administrative Officer, NRRI welcomed all the dignitaries and pensioners at the beginning of the Pension Adalat and brief the participants about the purpose of the Pension Adalats and the scope.



Pensioners / family pensioners across the country coming under the Pension Authorization Unit attended the meeting virtually and a few of the pensioners also attended physically. The PAU at ICAR-NRRI caters a total number of 07 ICAR institutes in the eastern region. The institute has issued nearly 200 Medical identification cards to the pensioners/ family pensioners of NRRI.

The participated pensioners' / family pensioners appreciated the efforts by the institute for helping the pensioners to live happily and peacefully by providing timely assistance and services, through regular updates on the payments, benefits through telephone, email and Whatsapp, especially for extending cashless medical treatment facilities by the CGHS approved hospital of Cuttack and Bhubaneswar.



Dr. Sunil Kumar Das, Sr. Finance & Accounts Officer presented the pointwise clarifications on the grievances received in advance. The doubts of the pensioners raised on the spot were also taken up and discussed as well as clarified. Later Dr. Das offered vote of thanks for the support and cooperation of all concerned for making the programme a grand success.